

Cancellation Procedures

◆Cancellation procedures will differ according to the period you conduct it.

Please proceed with cancellations after confirming the following guidelines.

【Cancellation Method】

① Cancelling without ever being inoculated

(=Cancelling the first and second appointments)

Step 1: Please call the call center.

Step 2: Please give the name of your university, school registration number (faculty/staff number), and date of birth to the call-center staff. This will remove your appointment from the system.

Step 3: When making an appointment again, please do so through the exclusive website.

※ [New appointments can be made through the appointment system until 5 pm, three days prior to the inoculation date.](#)

② Cancelling only the second appointment

Step 1: Please call the call center.

Step 2: Please give the name of your university, school registration number (faculty/staff number), and date of birth to the call-center staff. This will remove your appointment from the system.

Step 3: Since cancelling the second inoculation would mean that the 28-day interval is broken, we will have to receive authorization by the college to proceed with inoculations. The call-center staff will end the call after asking your desired date and time. Only after gaining authorization will an e-mail be sent to the designated e-mail address with the inoculation date and time.

■ Call center contact info ■

Phone number : 0 5 2 — 2 3 2 — 6 7 4 0

Reception day : 7/16(Fri)~8/6(Fri),
8/10(Tue)~8/29(Sun)

Reception time : 9 : 3 0 ~ 1 6 : 3 0

The Moderna workplace vaccines require a 28-day interval. Please double-check the inoculation date before making another reservation, so that unneeded cancellations are avoided.