

Changes and cancellations of reservations (Accommodation Plan)

Please proceed from "**Confirm /Change**" on the left side of the screen.

In the case of total cancellation, please click the "Cancel" button.

In case of change, please click the reception number "h#" mark and modify your reservation accordingly.

After completing the procedure, a confirmation email will be sent to the registered email address.

If You are making a new reservation all over again, please, first cancel the previous reservations.

The "Cancellation Date" here refer to the date and time of the business days and business hours of Nippon Travel Agency Co.,Ltd

If You wish to make changes or cancellations after the deadline, please contact us by e-mail as platform cannot be operated within the system.

- Cancellation charge will be charged as below.
- The following cancellation fee is the charge of the total night stay.
- Counting starts from a day prior to check-in date

If Your cancellation is made on	Cancellation fee (per/person)
20 days to 8 days prior to the Check-in date	20% of the travel fee
7 days to 2 days prior to the Check-in date	30% of the travel fee
One day prior to the Check-in date	50% of the travel fee
On the Check-in date	100% of the travel fee
Cancellation after Check-in date, or No-Show without prior notification	100% of the travel fee