

Changes and cancellations of reservations (Accommodation Plan)

- Please proceed from "**Confirm /Change**" on the left side of the screen.
 - In the case of total cancellation, please click the "Cancel" button.
 - In case of change, please click the reception number "h#" mark and modify your reservation accordingly.
 - After completing the procedure, a confirmation email will be sent to the registered email address.
 - If You are making a new reservation all over again, please, first cancel the previous reservations.
 - The "Cancellation Date" here refer to the date and time of the business days and business hours of Nippon Travel Agency Co.,Ltd
 - If You wish to make changes or cancellations after the deadline, please contact us by e-mail as platform cannot be operated within the system.
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- Cancellation charge will be charged as below.
 - The following cancellation fee is the charge of the total night stay.
 - Counting starts from a day prior to check-in date

If Your cancellation is made on	Cancellation fee (per/person)
20 days prior to Check-in	20% of the travel fee
7 days prior to Check-in	30% of the travel fee
One day before Check-in	40% of the travel fee
On the day of Check-in	50% of the travel fee
Cancellation after Check-in date, or no show without prior notification	100% of the travel fee